Minimise Downtime, Maximise Your Potential

Go beyond monitoring, with KYOCERA Fleet Services.

Dealer Brochure

KYOCERA Fleet Services
Device settings, Reports, Dashboard

Remote panel access, Log files, Alerts

Firmware and applications

Device setting

Your Kyocera
Multifunctional Product
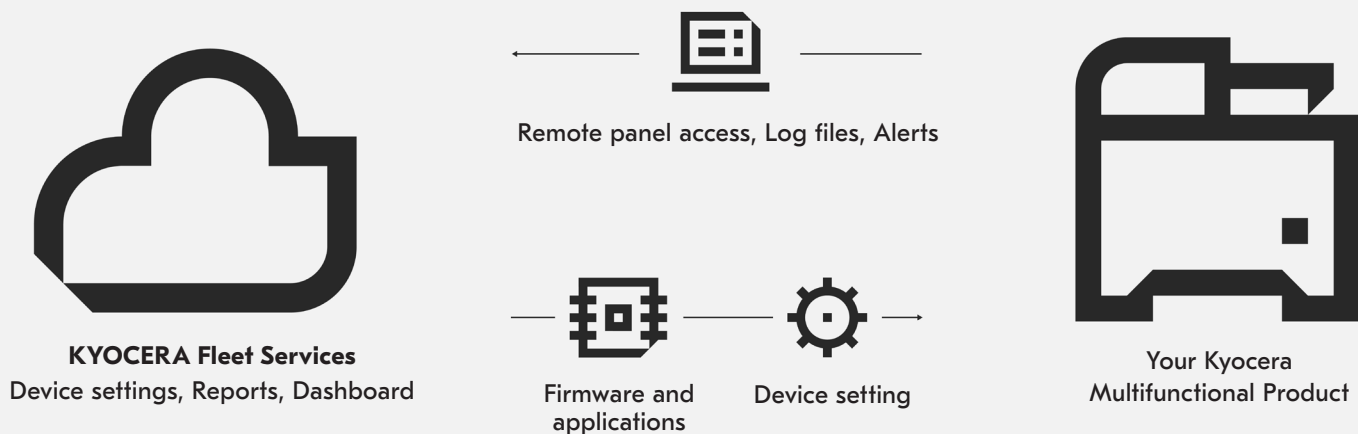
Fleet management can be time consuming and costly. Delays in identifying issues can lead to downtime, while reliance on reactive, on-site servicing impacts profitability. What if you had one tool, that not only monitors all your devices, but can also perform key maintenance tasks remotely to save you time and money?

With KFS you can anticipate device issues and resolve them before they impact customers; update firmware and deploy applications even during off-peak hours, strengthening performance and security. Optimising your customer's fleet has never been easier, with access to real-time data from your help-desk or on the go via mobile, all securely hosted in the cloud.

Business Challenges

- You have expert technicians with valuable knowledge, but onsite visits are costly and time consuming — **how can you maximise your profitability?**

- Customers expect continuously improved service quality and the latest technology — **how can you exceed their expectations?**

- Sustainability and compliance are becoming increasingly important, even as device speed increases and prices fall — **how can you differentiate your business and value propositions?**

- All fleet monitoring solutions seem to be the same, what makes KFS any different, especially since our existing software is integrated with our enterprise resource planning (ERP) and service management software (SMS) — **why should we change?**

Solution Benefits

- **Reduce costs** — cut the number of trips by at least 30%, enabling your experts to focus on more complex tasks and optimise their schedule, while meter readings, counter collection, and even device configuration and firmware upgrades can be done remotely.

- **Respond faster** — Assess, manage and optimise your customers' fleet with an interactive dashboard and direct access to the device panel. Notifications help identify issues and respond before they lead to disrupted productivity.

- **Realise your potential** — Not only can KFS help to improve your diagnostics and the performance of devices over time, it can also help you generate new revenue sources, for example via security and sustainability assessments and consulting services.

- **Manage your entire fleet from the cloud** — KFS goes beyond monitoring, thanks to its remote capabilities, detailed analytics and customisable graphic reports. It can be adapted to any customer need, and be used to enhance their security and sustainability as well as integrated with your existing ERP or SMS.

KYOCERA Fleet Services: The Complete Solution for Fleet Management and Remote Maintenance

Monitor all your devices from anywhere, receive direct device notifications and quickly identify issues that need attention. Remotely troubleshoot key maintenance tasks on Kyocera devices, including firmware upgrades and setting adjustments.

Features & Specifications

KFS is more than just a monitoring tool. It's a platform that allows you remotely manage printers and MFPs, Kyocera and non-Kyocera devices alike, as well as integrate with your existing ERP or SMS to ensure end-to-end automation.
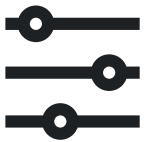
It offers a powerful suite of utilities to proactively manage these devices, from any computer or smartphone. Designed with sophisticated security protocols and policies in place, KFS communication pathways are fully protected.

Device notifications* — receive device status notifications by email and through the system dashboard. Service staff can address issues before users are even affected.

Dashboard* — visualise your entire fleet in one go. Quickly identify devices that need your urgent attention and react faster to any issues that arise including early warnings for paper jams.

Reporting* — run detailed reports to monitor the status and performance of your devices. Use device history data to pre-empt and plan the maintenance requirements of each device and optimise toner replacement.
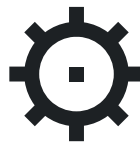
Firmware upgrades — upgrade your firmware packages via the cloud, and receive new firmware upgrades at your convenience to ensure devices are performing optimally with the latest security updates.

Application deployment — deploy and activate your purchased HyPAS and embedded applications remotely and in bulk, avoiding the cost of an on-site visit.

Remote Panel — Get real-time access to the device panel to support troubleshooting and service calls when it matters most.

Panel note — send text notifications about service information directly on the panel screen of your devices to help users stay informed.

Snapshot — access and view device status information with accompanying time stamps and get device logs displayed as statistical data.

Maintenance mode setting — remotely access and configure an extensive number of settings when it's most convenient for you and your customers.

Device setting — adjust the device settings across one or multiple devices of the same model remotely.

*Feature also available for non-Kyocera devices

Kyocera Document Solutions has championed innovative technology since 1934. We enable our customers to turn information into knowledge, excel at learning and surpass others. With professional expertise and a culture of empathetic partnership, we help organisations put knowledge to work to drive change.

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