

Get switched on to the switch-off: What businesses and organisations need to know.

What's happening?

In 2025, BT is switching off all PSTN/ISDN lines. This means anyone still using this technology for their communications must move to a new system before this happens.

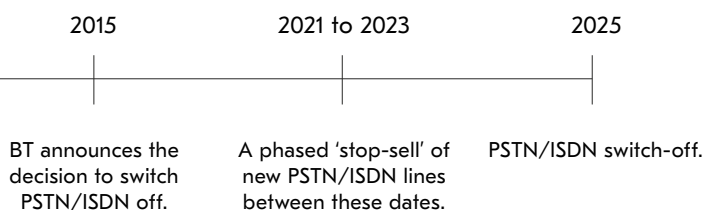
What's PSTN?

Public Switched Telephone Network. This is a basic phone line like you might have at home. It works by using underground copper wires between homes, businesses and switching centres.

What's ISDN?

Integrated Services Digital Network. This uses PSTN to operate, but digitises the traditional, analogue network. This provides multiple lines for the business and allows voice, video, data and other network services to be sent.

The timeline.



Who will it impact?

This will impact anyone who uses a PSTN or ISDN line. The easiest way to find out is to check your bill. It should mention "ISDN", "DASS" or something similar. Alternatively, speak to your communications provider and they'll be able to tell you.

It's worth noting that this can impact more than just your phones. If your business or organisation uses analogue lines for things like door entry systems, emergency alarms, lifts or payment terminals, then you'll need to think about upgrading these too.

What next?

There are some great options out there when switching away from PSTN/ISDN.

To find out more and discover how Kyocera can help your business or organisation navigate the switch-off:

[Find out more](#)

